

## TROUBLESHOOTING

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PROBLEM:	<b>LED</b> (red light) does not blink when you press a key.
SOLUTION:	Replace batteries with two new AAA alkaline batteries.
PROBLEM:	<b>LED</b> blinks when you press a key, but home entertainment device does not respond.
SOLUTION:	Make sure the remote control is aimed at your home entertainment device and is not farther than 15 feet away.
PROBLEM:	The unit does not control home entertainment devices or commands are not working properly.
SOLUTION:	Try all listed codes for the device brands being set up. Make sure they can be operated with an infrared remote control.
PROBLEM:	Changing channels does not work.
SOLUTION:	If original remote required pressing ENTER or SELECT to change channels, press <b>ENTER</b> or <b>SELECT</b> on this remote after entering the channel number.
PROBLEM:	Tried <i>Searching For Your Code</i> method and still could not find a working code.
SOLUTION:	Clear the device key as follows: Press and hold <b>SET</b> until the <b>LED</b> (red light) blinks twice, then release. Next enter <b>9 - 9 - 2</b> . Then press the device key to be cleared twice. Now repeat the <i>Searching For Your Code</i> method on page 9.
PROBLEM:	<b>CH ▲</b> and <b>CH ▼</b> do not work for your RCA TV.
SOLUTION:	Due to RCA design (1983-1987), only the original remote control will operate these functions.
PROBLEM:	No remote control of volume.
SOLUTION:	See <i>Changing Volume Lock</i> on page 13 to lock/unlock volume.

For assistance, please contact us in any of the following ways:

- E-mail: [ofasupport@ueic.com](mailto:ofasupport@ueic.com)
- Internet: <http://www.oneforall.com>
- Consumer Help Line: (330) 405-8612

## INSTRUCTIONS TO THE USER

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This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide a reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase separation between equipment and receiver.
- Connect equipment into an outlet or a circuit different from that to which the receiver is connected.
- Consult dealer or experienced radio/TV technician for help.

## LIFETIME WARRANTY

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One For ALL ("OFA") warrants this product to be free from defects in materials and workmanship, under normal use, throughout the period of the product's ownership by the original purchaser. This warranty does not cover damages or failures caused by products or services not supplied by OFA, or which result from accident, misuses, abuse, neglect, mishandling, misapplication, faulty installation, set-up adjustment, improper maintenance, alteration, maladjustment of consumer controls, modifications, commercial use, or that is attributable to acts of God.

There are no express warranties except as listed above. OFA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF WARRANTY, ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

To obtain warranty service for a defective product, please return the product, preferably in the original carton, along with your purchase receipt, to the store of original purchase for the first 90 days. A note detailing the complaint would be helpful. The store, at its option, will replace or repair this product if found to be defective.

If the unit has been purchased more than 90 days ago, please return it to North American Licensing Company, LLC 266 Elm Street Birmingham, MI 48009 together with the original receipt and \$3.95 to cover postage and handling. It will be repaired or replaced at the manufacturer's option. The manufacturer reserves the right to substitute a currently manufactured model with equal or superior features.

Phone: 248-203-2985

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